

# Welcome

## Webinar: Keeping your travellers safe – at what cost?

### Our Panel



Philip Stewart  
PwC



Dom Chester  
Drum Cussac



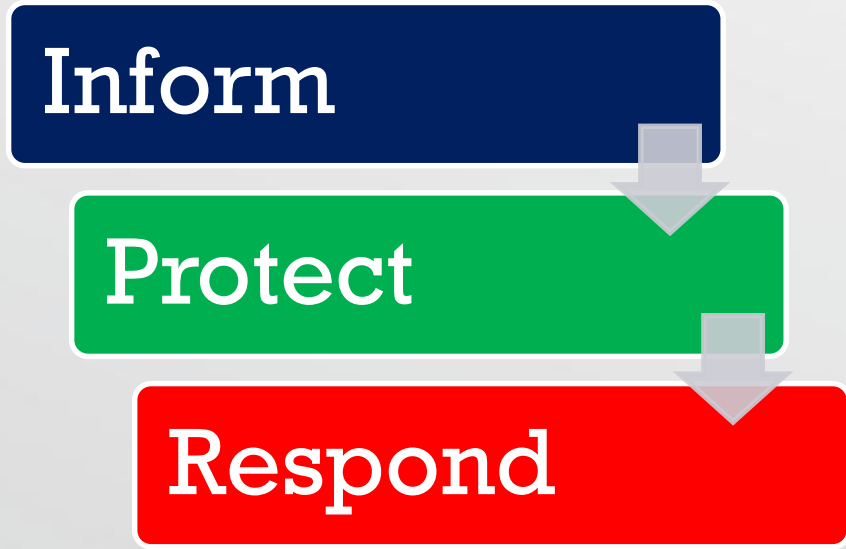
Mark Frary  
Business Travel iQ

If you have a question for our panel...

Or ensure this symbol is blue  and fill the box to the right of your screen

# What does keeping your travellers safe mean?

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# What does keeping your travellers safe mean?

Inform

Protect

Respond

Perception?

# What are the “costs” of getting it wrong?

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The screenshot shows the Guardian website interface. At the top, there are navigation links for 'sign in', 'become a supporter', 'subscribe', and 'search'. The Guardian logo is prominently displayed, along with the text 'website of the year'. Below this is a horizontal menu with categories like 'UK', 'world', 'politics', 'sport', 'football', 'opinion', 'culture', 'business', 'lifestyle', 'fashion', 'environment', 'tech', and 'travel'. A 'browse all sections' button is also visible.

The main article is titled 'Steve Dennis and the court case that sent waves through the aid industry'. The sub-headline is 'Global development professionals network' and 'Aid worker wellbeing'. The author is Holly Young (@holly\_young88), and the article was published on Saturday 5 December 2015 at 09:22 GMT. The article text reads: 'Last week aid worker Steve Dennis won a case against his former employer, the Norwegian Refugee Council, after he was kidnapped on the job in 2012. What impact will it have on the sector?'. Below the text is a photograph of Steve Dennis, a man with dark hair and a beard, wearing a brown jacket and a colorful scarf, standing in front of a lake and trees. A caption below the photo reads: 'Aid worker Steve Dennis: "I thought going to court was the last resort, but eventually I had exhausted every other option."'.

# What are the “costs” of getting it right?

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The “benefits” are far reaching...



# Providing context

Turkey provides some relevant and current lessons



# Is there an ideal solution?

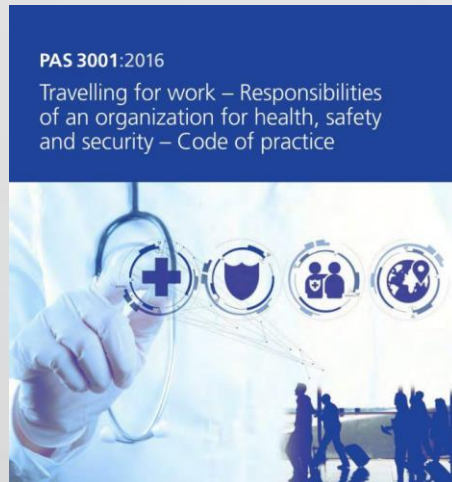
@BizTravelIQ #btiqlive

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# Is there an ideal solution?

- Beware off-the-shelf solutions
- Seek the appropriate guidance



# Conclusions

- Change is inevitable
- Reasonable precautions to foreseeable risks...

# Our next webinar

Is travel policy a tool to recruit and retain key staff?

Friday 10th February 1pm UK time

Join BTiQ, Scott Gillespie of tClara and experts from HR and well-being